

## **BUSD Chromebook Frequently Asked Questions.**

### **Will students be able to take the Chromebooks home?**

During the COVID-19 Pandemic parents may decide if they want their child to bring home a BUSD Chromebook. Parents will fill out and sign the STUDENT/PARENT TECHNOLOGY DEVICE AGREEMENT.

### **How and When do I return the Chromebook?**

Chromebooks are to be returned on or before May 20th, 2020. Chromebooks will need to be returned to the Administration Building during normal office hours 8:30am to 3pm. Please call 520-719-1212 before you arrive to ensure someone is available to receive the Chromebook. Chromebooks that are not returned will be reported stolen.

### **Who do I contact if I have questions regarding how these will be used instructionally, how will**

#### **homework be collected?**

- Please call the school front office at (520) 719-1230 Primary School, (520) 719-1240 Intermediate School, (520) 719-1250 Secondary School, (520) 719-1260 IOMS/IOMHS. The front office staff can answer general questions about Chromebook use. However, for more specific information, please leave your name, contact number, and your student's name. This information will be forwarded to your student's teachers so that they can contact you regarding their classes.
- Google Classroom is designed so students can submit their work. However, students can take pictures of their work and send via email and/or text message (if a teacher has shared his/her number).
- Your student's teacher(s) is your point of contact on how they will utilize the Chromebook. Most work will be assigned, taught and collected in Google Classroom.

### **Is there any cost involved to parents?**

The policy approved by the School Board includes costs associated with damage and loss. You will be responsible for the fees listed on the Device Agreement signed at the time of pickup.

### **Do the students get to keep the Chromebooks? No**

The Chromebooks will need to be returned to the district immediately if your residency status changes, if a student is no longer enrolled in the District, or by the last day of the school year. The device will be reported stolen if not returned.

### **Will students own the computer? No**

The Chromebook that is assigned to the student must be returned if the student Graduates or leaves Baboquivari Unified School District. The Chromebook will remain under the ownership of the district and can be locked without warning at the District Technology department's discretion.

### **What is a Chromebook? Why did we pick this device?**

A Chromebook is like a laptop, but is less expensive, lighter and faster. It starts-up in less than ten seconds, connects to Internet-based resources quickly, and provides six to eight hours of battery life.

### **Will students be allowed on social media sites (such as Instagram, Facebook, etc.) while at home? No.**

Student devices will not be able to access social media sites while they are at home. The district has filtered social media sites and apps. If a student tries to access one of these sites they will receive a notification that the site has been blocked.

**Who is responsible for damaged devices?**

If the district determines that the device has been stolen, lost, or damaged through neglect or misuse, it will be the parent/guardian's responsibility to pay the cost of the repair outlined in the STUDENT/PARENT TECHNOLOGY DEVICE AGREEMENT

**Who do I contact if I have questions relating to technical issues, such as password not working, battery problems, can't log in, etc?**

Contact the technology department at 520-719-1212 during normal office hours.

**Do Chromebooks get viruses?**

Chrome OS is one of the most secure (if not THE most secure) operating systems on the market. This is due mostly to the fact that Chrome OS does not allow you to install ANY programs (hard to install a virus when you can't install anything), but is also due in large part to the operating system's Verified Boot solution. Google also releases official updates to Chrome OS every 6 weeks (and some unofficial ones in between) that bring new features, and security updates. It is possible for your Chromebook to be affected by malware or malicious extensions, which sometimes feel like a virus.

**Are students allowed to put Apps onto the Chromebooks? No**

The District reserves the right to block application downloads. Any attempt to modify the device/equipment, including but not limited to changing internet access settings, will be construed as a violation of the District's policy regarding use of District-provided computer and other technology

**Do you have to have wifi at your home to use the Chromebook? Yes**

It is required to have internet access to use the Chromebook as Chrome OS is an entirely internet driven platform.

**What are the limits as to what students are allowed to put on the computers? i.e. games, etc.**

The Chromebooks are instructional devices and as such students will not be allowed to add games to the devices. "District devices are not to be modified in any way.

**Why do Chromebooks cost \$240.00, when I can purchase a new one for less?** Chromebooks that were purchased for BUSD cost approximately \$240.00, this amount includes a warranty and a license to manage the computer. The Chromebooks purchased by BUSD meet enterprise grade standards. Consumer Chromebooks will often have less powerful specs.

**Who do I contact if I can't get logged on to my home wireless account?**

Click the network icon in the lower-right corner of the screen. Look for your home network. If you see the icon next to your network name in the status menu this means that your network is restricted (password protected). Click the name of your network and enter its security password when prompted. If you have followed these steps and cannot access your home network then you will need to contact your Internet Service Provider.

**Will students be able to keep the Chromebook over Summer Break?**

No

**Are the Chromebooks safe for students?**

A Chromebook is an instructional tool. At school, students will be using them as they would other school computers, but they will have access at their desk. Using Google Apps for

Education will provide teachers and students with additional instructional tools. Online web usage goes through the BUSD proxy server. At home it will be up to the parents to monitor their child as they would with any web enabled device. Web usage will be tracked by the district when the devices are offsite.

**Am I responsible for the full replacement cost if the device is lost or stolen? Yes**

Lost or stolen Chromebooks will be your responsibility. Stolen Chromebooks will be reported to the police and a police report will be filed.

**Protect the Chromebook by following the rules below. The Chromebook can be damaged if subjected to rough treatment. Chromebooks are particularly sensitive to damage from excessive pressure on the screen and charger.**

- Close the Chromebook screen before moving it, unless directed to do so by a teacher.
- Do not lean on the top of the Chromebook when it is closed.
- Do not place anything near the Chromebook that could put pressure on the screen.
- Do not place anything in the carrying case that will press against the cover.
- Do not poke the screen.
- Do not place anything on the keyboard before closing the lid (e.g. pens, pencils, or disks).
- Clean the screen with a soft, dry cloth or anti-static cloth.
- Do not bump the Chromebook against lockers, walls, car doors, floors, etc. as it will eventually break the screen.
- No food or drink is allowed next to your Chromebook while it is in use.
- To conserve battery life Chromebooks should be shut down before moving them.
- Chromebooks must remain free of any writing, drawing, stickers, or labels that are not the property of BUSD.
- Chromebooks must never be left in an unlocked car or any unsupervised area.
- Students are responsible for charging their Chromebook's battery before the start of each day.